

**Oatlands Primary School Order Portal** 





Learning with Technologies (LWT) is one of the largest education resellers in Australia. We are trusted by over 3,000 schools across Australia and supply over 90,000 notebooks into these schools each year.

We supply commercial grade devices that are better designed to survive the school day with special education pricing. We also hold tens of thousands of units locally which means you'll get quick access to a device.

We are also one of the largest authorised repair agents for Lenovo, Acer, and HP. Our service team provide warranty and insurance repairs onsite for schools and maintain large pools of spare parts to ensure repairs happen quickly.



## **Commercial Grade Devices**

The devices we offer via our portals are commercial grade that you won't find in a retail store. Built to a higher quality and most coming with 3 year warranty options they are designed to last longer than retail counterparts.



## **Hassle Free Quick Onsite Servicing**

The student environment often leads to a higher number of repairs. Onsite support at the school greatly reduces frustrations for parents. Getting a retail device repaired usually takes weeks as they often have to be returned to the manufacturer.



## **Accidental Damage Protection**

We offer well priced insurance options that give Accidental Damage protection with quick repair times. We use Manufacturers Insurance to help guarantee parts availability.



## \$100 Deposit to Secure a Device

We offer parents a \$100 deposit option to secure a device and let them pay much closer to the delivery date.





#### 36-Month Interest Free

We offer 36-Month interest free from Latitude Finance to help spread the cost of your device. All finance comes with associated fees so please read the terms and conditions carefully.



## **Devices delivery to Oatlands PS**

Oatlands Primary School have organised for all orders to be delivered in bulk to them, so handout can be done in Term 1. 2024. Please contact them if you would like to receive your order before Xmas



## **More Stock and Spare parts**

LWT work with our suppliers and bring in tens of thousands of devices in advance to meet the peak education season. We also hold large pool of spare parts to handle repairs.



## Wide range of payment options

We provide a wide range of online payment methods. Please note Credit Card payments no longer incur a 1% surcharge.









### **Dedicated Parent Portal Hotline**

We have a dedicated hotline for parent portal related calls. You can call us with ordering, payment and delivery enquiries on 1300 839 605.



# **Easy Graphical Comparison**

To help you choose the right device we use easy to understand graphic icons to help you compare units using a side-by-side comparison of key specifications.



## Step 1

Go to the school order portal – <a href="https://oatlandsps.orderportal.com.au/">https://oatlandsps.orderportal.com.au/</a>



The devices nominated on this portal have been selected by Oatlands Primary School to best meet the curriculum and technical requirements of the school. There are a number of options associated with the devices so please read the information carefully.

Models And Pricing Are Subject To Change

All items purchased will be shipped directly to the school



## Step 2

Choose one of the following:

#### **Buy Now**

Choose this to pay with Credit Card or Bpay. You can also place an order and pay later.

#### Lay-by \$100 deposit

LWT offers you the choice to also make an old School Lay-By purchase, where you need to pay at least \$100 to lock your order in. There are no hidden fees or charges, but you will not have the order shipped until fully paid.

#### **Buy with Finance**

Choose this to pay with 36-Month interest free terms.



## Chromebooks

**Buy Now** 

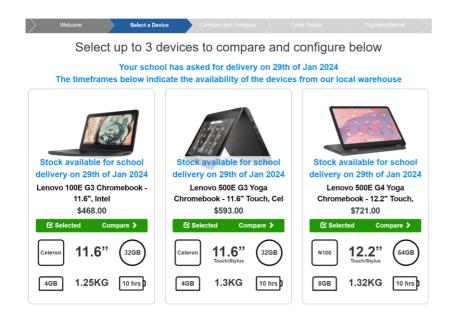
Lay-by \$100 deposit\*

Buy with Finance



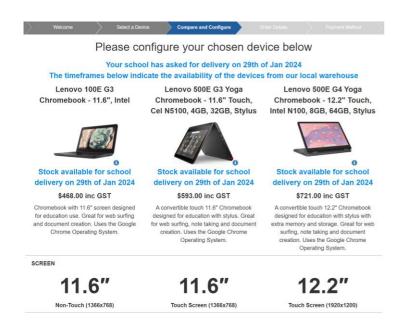
## Step 3 - Please note any pricing is for illustration purposes only

You can pick up to three models to compare – you may jump straight to the next step if three of less models are available.



# Step 4 - Please note any pricing is for illustration purposes only

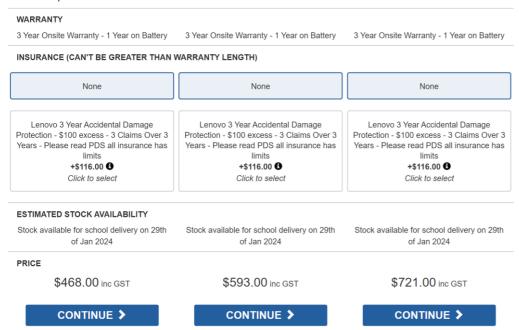
Compare the units side by side.





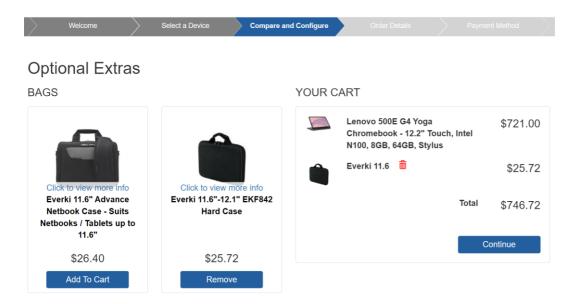
## Step 5 – Please note any pricing is for illustration purposes only

Select option to add insurance.



Once you've selected your upgrades click "Continue"

## Step 6 - Please note any pricing is for illustration purposes only



Select any optional extras you would like then click "Continue".



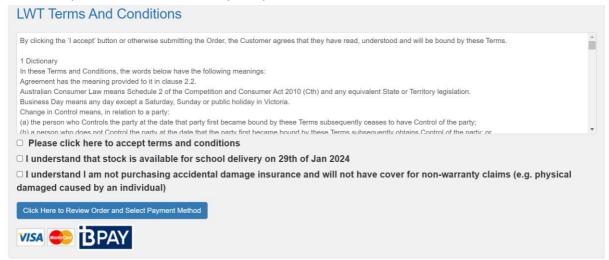
# Step 7

Fill in your order information.

Welcome			Compare	and Configure		Order Details	•	Payment N	
			Order	Detail	S				
Product								Qty	Sub Total (inc GST)
	Product Code: LES 12.2" Touch Si Intel N100 - 4 8GB DDR4 64GB eMMC Integrated Key Up to 10 Hours 1.32KG	s		ouch, Intel N	1100, 8GE	3, 64GB, Sty	rlus	1	\$721.00
	Garaged Active Pen Front and Rear Facing Google Chrome OS (Can not run Windows, some features require internet, may not be compatible with all printers) Intel AX - Wiff 6 Standard 3 Year Onsite Warranty - 1 Year on Battery Estimated stock availability: Stock available for school delivery on 29th of Jan 2024								
	Delivery/Admin And Handling:								
						Deliv			\$0.00
						Deliv		n And Handling: Total:	\$0.00 \$721.00
Enter your de	tails below	to order				Deliv			*****
Enter your de	tails below	to order		Student L	ast Name				*****
, in the second		to order				•			*****
Student First Name		to order		Student L		•			*****
Student First Name		to order		Student L	O (Option	•			*****
Student First Name Preferred First Name Year Level	e (Optional)	to order	y School	Student L	O (Option	•			*****

# Step 8

Then accept the terms, and other prompts about Stock and Insurance and conditions and click,



"Click Here to Review Order and Select Payment Method".



## Step 9

Choose a payment method and complete your payment.

#### Payment Method

Please choose your payment method







You will receive an email with confirmation of your order, and we will deliver to Oatlands PS on 29<sup>th</sup> Jan 2024, unless you have requested for a pre-Xmas delivery.

If you have any questions during the order process, please call us on 1300 839 605 or email sales@lwt.com.au

## **Payment Methods**

The portal offers a variety of payment methods

#### Visa/MasterCard and Paypal

Please note credit card and Paypal payments are **no longer** subject to a 1% surcharge fee. LWT has taken this fee away due to the ongoing increases to cost of living, hopefully to help a little.

#### **BPay (Direct Deposit)**

#### 36 months interest free from Latitude Finance via their GEM Visa Card

For more information go to https://www.gemvisa.com.au/

Please note all finance includes ongoing fees so please read the terms and conditions carefully.

All finance options are subject to approval which can usually be done online.

## **Questions about Payment**

#### Is my credit card secure online?

We use a secure Westpac portal to process credit cards.

#### Do you store my credit card number?

Learning with Technologies does not store any credit card information.

### My credit card doesn't work online what's wrong?

To protect against fraud, we don't accept credit cards online that are issued overseas. If you are having issues, please call our team and they can process the card manually for you.

#### Can I pay in instalments?

You can pay in instalments. We will hold a unit for you until we receive the payment in full. Unfortunately, we can't ship the unit until we are paid in full.

#### What is Interest Free?

The Interest Free option is supplied by Latitude Finance and give you an interest free period with repayments. Please note that interest free may not be available on all products. There are annual fees with Latitude Finance cards, and it is strongly recommended you read the terms and conditions carefully if applying for a card.

# **Delivery Questions**

### When will I receive my goods?

Your order will be processed straight away, and goods will be held in our Warehouse until delivery to Oatlands Primary School on 29<sup>th</sup> January 2024, unless you request from them for a pre-Xmas delivery.

You can track your order here https://www.orderportal.com.au/CheckOrder

#### **Questions about devices**

#### What device should I buy?

This will largely depend on the subjects your student is doing, always seek advice from the school if you're unsure.

If your student's work will be web browsing and word processing, then this probably doesn't require a powerful/expensive device. It is only when the student is doing media/art/graphics design subjects that you may need to consider a device with a better processor or more RAM.

# **Warranty Questions**

#### How is warranty supplied?

Warranty will be supplied onsite at your school or by return to base depending on your warranty purchased.

#### What's covered by warranty?

Only the hardware is covered by warranty against manufacturer fault. Software and physical damage are not covered.

#### Warranty

Windows devices will have their warranty and insurance repairs supplied onsite at the school by LWT. Your child can take the device to the school IT department to log a job on their behalf.

## **Insurance and Repair Questions**

#### Do I need Insurance?

You don't have to purchase insurance with your unit but it can help lock in costs and ensure quicker onsite repair. For full information please refer the PDS. Please note touch screens on laptops can cost approximately from \$200 to \$900 depending on the brand and size of the screen.

#### What do I do if my unit gets damaged and I don't have insurance?

We can supply a quote and repair cost for fixing a broken unit.

#### **Software Issues**

#### I have a problem with my software who should I talk to?

We only provide the hardware and unfortunately can't supply advice regarding the software. If you have a school supplied image you should talk to the school if you are having difficulties or seek local IT support.

